NETKROM AIR-BR500G/GH



User's Manual

En-06

I

Technical Support Information

Email: sales@netkrom.com

The warranty information and registration form are found in the Quick Install Guide.

For technical support, you may contact Netkrom Technologies Inc. For your convenience, you may also seek technical assistance from the local distributor, or from the authorized dealer/reseller that you have purchased this product from. For technical support by email, write support@netkrom.com.

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About This Document

The product described in this document, Outdoor Access Point Bridge, Netkrom AIR-BR500G/GH is a licensed product of Netkrom Technologies. This document contains instructions for installing, configuring and using Netkrom AIR-BR500G/GH. It also gives an overview of the key applications and the networking concepts with respect to the product.

This documentation is for both Network Administrators and the end user who possesses some basic knowledge in the networking structure and protocols.

It makes a few assumptions that the host computer has already been installed with TCP/IP and already up & running and accessing the Internet. Procedures for Windows 98SE/ME/2000/XP operating systems are included in this document. However, for other operating system, you may need to refer to your operating system's documentation for networking.

How to Use this Document

The document is written in such a way that you as a user will find it convenient to find specific information pertaining to the product. It comprises of chapters that explain in details on the installation and configuration.

Conventions

In this document, special conventions are used to help and present the information clearly. Below is a list of conventions used throughout.



NOTE

This section will consist of important features or instructions



CAUTION

This section concerns risk of injury, system damage or loss of data



WARNING

This section concerns risk of severe injury

References on Menu Command, Push Button, Radio Button, LED and Label appear in **Bold**. For example, "Click on **Ok**."

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Chapter 1 Product Overview

1.1 Introduction

The Netkrom AIR-BR500G/GH is a wireless outdoor access point that is interoperable with all standard based 802.11a, 11g and 802.11b wireless devices. The Netkrom AIR-BR500G/GH is a compact and high performance outdoor access point that is designed with support for high security features like Wi-Fi Protected Access (WPA), IEEE 802.1x Authentication and 64-bit or 128-bit Wired Equivalent Privacy. Netkrom exclusive wireless LAN technology Wireless Pseudo VLAN further enhances security in wireless hotspot networks in isolating different users into their own VLANs. The Netkrom AIR-BR500G/GH is capable of operating in 6 different modes: Access Point Bridging, Access Point Client, Gateway, Wireless Routing Client, Wireless Ethernet Adapter and Wireless Bridge Link; making it suitable for all kinds of wireless applications.

1.2 Features and Benefits

Netkrom AIR-BR500G/GH has been designed for high performance and offers a rich suite of features, with which you should acquaint yourself to be able to exploit your Netkrom AIR-BR500G/GH's full potential

• Wireless Distribution System

This unique feature allows linking of several access points, virtually creating a larger wireless network infrastructure that allows desktops or laptops that are connected to Netkrom AIR-BR500G/GH to share their network resources wirelessly.

• Pseudo Virtual LAN

Netkrom AIR-BR500G/GH unique Wireless Pseudo Virtual LAN technology is a feature that allows a wireless client or groups of wireless client to be segmented wirelessly into its individual workgroup or individual node thus enhancing the privacy of the wireless clients. This is especially useful in public hotspot deployment.

• Secured Wireless Authentication

The Netkrom AIR-BR500G/GH supports the latest wireless security standard—Wi-Fi Protected Access. The wireless users now enjoy the freedom of wireless roaming without worrying important data being exposed to outsiders. WPA has two different modes: WPA-PSK for SOHO users and WPA-EAP for Enterprise users. NETKROM AIR-BR500G/GH supports WPA-PSK and WPA-EAP that using IEEE 802.1x-based Extensible Authentication Protocol (EAP) for secure and centralized user-based authentication. The wireless clients are now able to authentication through a RADIUS server to the authorized network through highly secured authentication methods like EAP-TLS, EAP-TTLS, and EAP-PEAP.

1

Chapter 1 Product Overview

Smart Select

This feature will automatically scan and recommend the best channel that the access point can utilize.

• Wireless Routing Client Capability

The Wireless Routing Client mode enables Internet Service Provider (ISP) or offices to send their data packet wirelessly and these network packets will be routed to a wired Local Area Network via the NETKROM AIR-BR500G/GH.

• Wireless Ethernet Adapter

The Wireless Ethernet Adapter mode enables any computers with an Ethernet interface to be connected to the wireless LAN without the need to install any driver software. This is extremely useful for machines with limited driver support, e.g. Apple Macintosh machines and Linux machines.

• Parallel Broadband

This unique feature allows bandwidth aggregation and fail-over redundancy capability when set to gateway mode which uses wireless distribution system to wirelessly link all associated access point gateway together.

• Universal Configuration Software

Netkrom uConfig software allows users to get onto the web based configuration interface of AIR-BR500G/GH without the need to further manipulate the TCP/IP setup of the workstation.

• Web-based Management Interface

Embedded with a HTTP server allows the configuration of the NETKROM AIR-BR500G/GH features via a user friendly web-based management interface. In addition, firmware upgrade can be done through this interface as well.

• IEEE 802.1x Authentication and Wi-Fi Protected Access (WPA)

Netkrom AIR-BR500G/GH supports latest wireless security Wi-Fi Protected Access (WPA) using both Pre-Share Key and 802.1x EAP authentication. A wide range of IEEE 802.1x authentication methods like EAP-MD5, EAP-TLS, EAP-TTLS, EAP-PEAP for strong mutual authentication and data encryption is supported.

• Wireless Pseudo Virtual LAN

Allows the creation of wireless virtual nodes or workgroups for wireless clients to increase the privacy in a wireless LAN installation.

SNMP

For easy remote management and monitoring of the Netkrom AIR-BR500G/GH through standard SNMP software.

STP

Spanning-Tree Protocol provides path redundancy while preventing undesirable loops in the network. It forces certain redundant data paths into a standby (blocked) state. If one network segment in the Spanning-Tree Protocol becomes unreachable, or if Spanning-Tree Protocol costs change, the spanning-tree algorithm reconfigures the spanning-tree topology and re-establishes the link by activating the standby path.

1.3 NETKROM AIR-BR500G/GH Package

NETKROM AIR-BR500G/GH retail package contains the following items:

- 1 x Netkrom AIR-BR500G/GH
- 1 x Power over Ethernet Injector
- 1 x 110-220v Power Supply
- 1 x Product CD (including Quick Install Guide, User's Manual, Firmware Recovery Tool & Utilities)

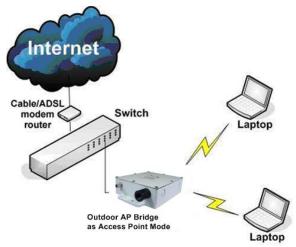
1.4 When to use which mode

Netkrom AIR-BR500G/GH is unique in the sense that it may operate in up to 5 different netkrom modes in order to best suit any type of network application that you require.

This section presents a brief outline of the different network applications that can be accommodated through the different modes of Netkrom AIR-BR500G/GH.

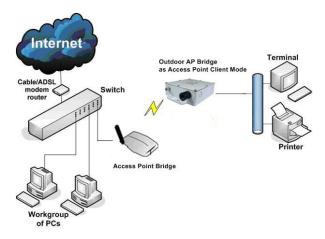
1.4.1 The Access Point Mode

This is the default mode of Netkrom AIR-BR500G/GH. The **Access Point** mode enables you to bridge wireless clients to the wired network infrastructure.



1.4.2 The Access Point Client Mode

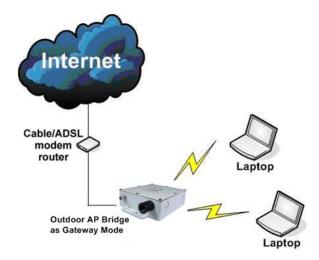
In **Access Point Client** mode, Netkrom AIR-BR500G/GH acts as a wireless client which can operate wirelessly with another access point to perform transparent bridging between two Fast Ethernet networks.



1.4.3 The Gateway Mode

Or put it more simply, Broadband Internet sharing in a wireless network!

Since Netkrom AIR-BR500G/GH supports several types of broadband connections, the first step in setting up Netkrom AIR-BR500G/GH as a *Broadband Internet Gateway* is to identify the type of broadband Internet access you are subscribed to.



Static IP address

Use this type of connection if you have subscribed to a fixed IP address or to a range of fixed IP addresses from your Internet Service Provider.

Dynamic IP address

When powered using this type of connection, Netkrom AIR-BR500G/GH requests for an IP address which will be automatically assigned to it by your Internet Service Provider.

This type of connection applies for instance, to:

- Cable Vision subscribers
- @HOME Cable Service users

PPP over Ethernet (PPPoE)

Select this type of connection if you are using ADSL services in a country utilising standard PPP over Ethernet for authentication.

For instance:

If you are in Germany which uses T-1 connection or

Chapter 1 **Product Overview**

If you are using SingNet Broadband or Pacific Internet Broadband in Singapore.

<u>Singapore ADSL (Ethernet 512K)</u>
This applies to ADSL subscribers in Singapore including SingTel Magix SuperSurf users.

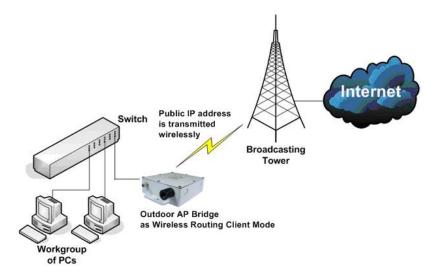
<u>Australia BPA Cable</u>
This connection type is customised for Big Pond Cable Internet users in Australia.

PPTP

The Point-to-Point Tunnelling Protocol (PPTP) mode enables the implementation of secure multi-protocol Virtual Private Networks (VPNs) through public networks.

1.4.4 The Wireless Routing Client Mode

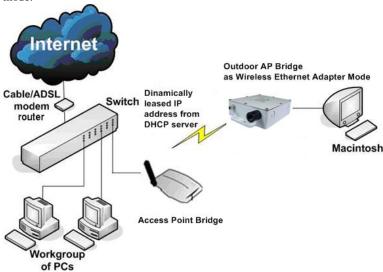
An application of this mode would be for the Ethernet port of the Wireless Routing Client to be used for connection with other devices on the network while accessing to the Internet would be achieved through wireless communication with wireless ISP.



1.4.5 Wireless Ethernet Adapter Mode

Similarly to the Access Point Client mode, Netkrom AIR-BR500G/GH used in this mode, is able to communicate wirelessly with another access point to perform transparent bridging between two networks.

However here, the **Wireless Ethernet Adapter** connects a single wired workstation only. No client software or drivers are required while using this mode.



1.4.6 The Wireless Bridge Link Mode

The **Wireless Bridge Link** mode allows point-to-point communication between different buildings. It enables you to bridge wireless clients that are kilometres apart (eg. within 100 metres between two buildings) while unifying the networks. In this scenario, you may configure two Netkrom AIR-BR500G/GH units to perform transparent bridging between two buildings.

Chapter 2 Hardware Installation

Chapter 2 Hardware Installation

2.1 Setup Requirements

Before starting, please verify that the following is available:

- CAT5/5e networking cable
- At least one computer is installed with a Web browser and a wired or wireless network interface adapter
- TCP/IP protocol is installed and IP address parameters are properly configured on all your network's nodes

2.2 Netkrom AIR-BR500G/GH Hardware Installation

In three simple steps, you may power ON and begin configuring Netkrom AIR-BR500G/GH.

- 1. You can choose to connect the external antenna to the N connector of Netkrom AIR-BR500G/GH $\,$
- 2. Use the Ethernet cable to connect your PC to the socket labelled LAN on Netkrom AIR-BR500G/GH.
- 3. Attach the power adapter to the main electrical supply, and connect the power plug onto the socket on power over Ethernet injector.

You may turn the device ON.

Chapter 3 Access to Web-based Interface

There are two methods to access to the web-based Interface of Netkrom AIR-BR500G/GH:

• Through our Netkrom AIR-BR500G/GH Utility – uConfig

You can access to the web-based interface directly without the need to assign an IP address to your PC.

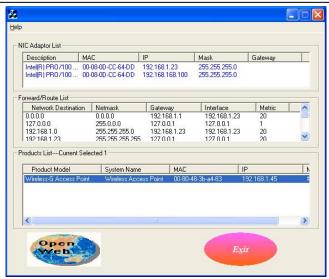
• Enter IP address of Netkrom AIR-BR500G/GH in the address bar of Internet Explorer

You need to assign an IP address to your PC, such as 192.168.168.xxx, where \mathbf{x} can take any value from 2 to 254.so that it is in the same subnet as Netkrom AIR-BR500G/GH.

3.1 Access to the Web interface with uConfig

Netkrom has developed a powerful uConfig utility which will provide you hassle-free access to the web-based configuration page. It has been designed to give you direct access to the Web interface.

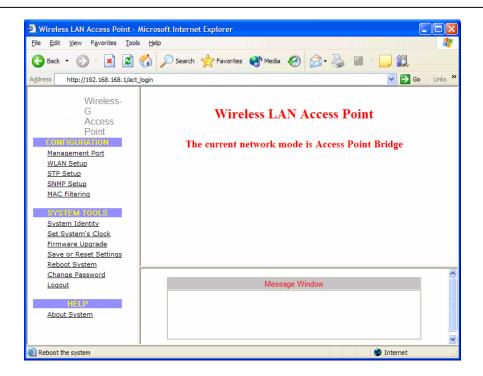
- 4. Insert the Product CD into your CD-ROM drive. The CD will run automatically.
- 5. From the **Utilities** section, select to install the **uConfig** utility to your hard disk.
- 6. When the utility has been installed, double-click on the **uConfig** icon.



- Select Netkrom AIR-BR500G/GH in the Products List section and click on Open Web button.
- 8. At the login page, press the Log On! button to enter the configuration page.



You will then reach the home page of Netkrom AIR-BR500G/GH's web-based interface.



3.2 V erify the IP address of Netkrom AIR-BR500G/GH- The NpFind Utility

Netkrom has designed another utility program \mbox{NpFind} , intended to help you verify the IP address of your Netkrom product.

Follow the next steps to check the IP address of your Netkrom AIR-BR500G/GH.

- 1. Insert the Product CD into the CD-ROM drive.
- 2. It will automatically run to the page shown below.
- 3. Click on **Utilities**.
- 4. Click on the **NpFind** program to run it.

The screen will automatically display the IP address of the Netkrom device detected.



3.3 Direct access to web-based interface via Internet Explorer

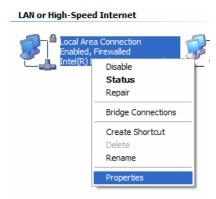
For this method, you need to assign an IP address to your PC so that it belongs to the same subnet as your Netkrom AIR-BR500G/GH. In this example, we are using

Windows XP for illustration, for Windows 98/98SE/2000/NT/ME, kindly refer to **Appendix III** "TCP/IP Configuration".

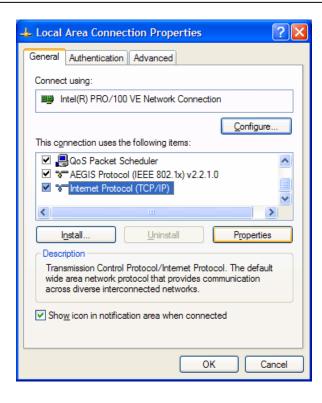
1. Go to your desktop, right click on **My Network Places** and select **Properties**.



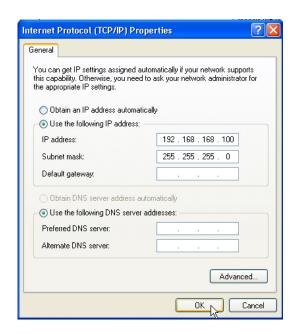
2. Right click on your Ethernet adapter and select **Properties**.



3. Next, select on **Internet Protocol** (**TCP/IP**) and click on **Properties** button.



4. Since the default IP address for your Netkrom AIR-BR500G/GH is 192.168.168.1, we need to set your PC's IP address to be the same subnet as your access point. Therefore, in this example, we assign an IP address of 192.168.168.100 and subnet mask as 255.255.255.0.

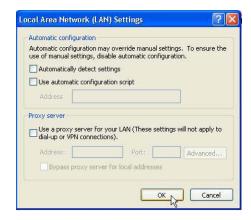


- 5. Click **OK** button to update the changes.
- 6. Now, you may open the MS-DOS prompt window and type in *ping 192.168.168.1* to verify whether your PC can communicate with Netkrom AIR-BR500G/GH.
- 7. If your TCP/IP settings are correct, you will get replies to the ping command:

8. Launch your Web browser. Under the **Tools** tab, select **Internet Options**.



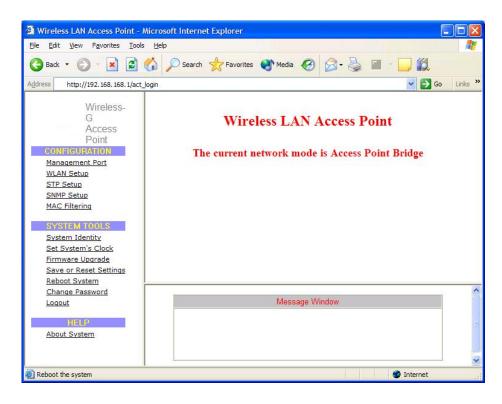
9. Open the **Connections** tab and in the **LAN Settings** section, disable all the option boxes. Click **OK** button to update the changes.



- 10. At the Address bar, enter http://192.168.168.1 and press Enter from your keyboard.
- 11. At the login page, click the ${\color{red} \textbf{Log On!}}$ button to enter the configuration pages.



12. You will then reach the home page of Netkrom AIR-BR500G/GH's Web interface.



Chapter 4 Common Configuration

This chapter illustrates the following features, which are available in <u>ALL</u> the operating modes of Netkrom AIR-BR500G/GH, unless stated otherwise.

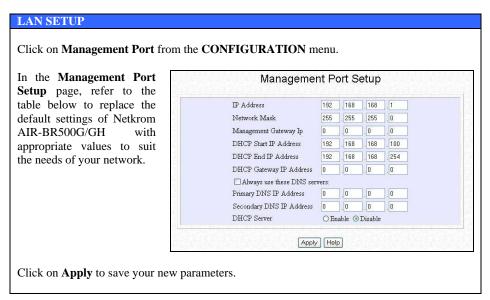
- Management Port
- WLAN Setup
- WLAN Security
- SNMP Setup

4.1 Management Port Setup

This section shows you how to customize the parameters of Netkrom AIR-BR500G/GH to suit the needs of your network. It also explains how to make use of the built-in DHCP server of Netkrom AIR-BR500G/GH.

Setting up your LAN

You can opt to adjust the default values of Netkrom AIR-BR500G/GH and customize them to your network settings.

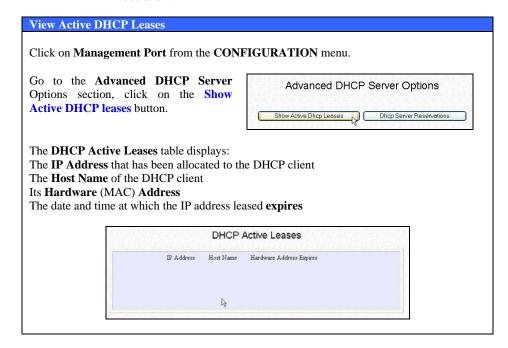


This table describes the parameters that can be modified in the ${\bf Management~Port~Setup~page}.$

Parameters	Description
IP Address	The IP address of Netkrom AIR-BR500G/GH is set by default to 192.168.168.1.
Network Mask	The Network Mask serves to identify the subnet in which Netkrom AIR-BR500G/GH resides. The default network mask is 255.255.255.0 .
DHCP Start IP Address	This is the first IP address that the DHCP server will assign. The value that you input here should belong to the same subnet as Netkrom AIR-BR500G/GH. For example, if the IP address and network mask of your Netkrom AIR-BR500G/GH are 192.168.168.1 and 255.255.255.0 respectively, the DHCP Start IP Address should be 192.168.168.X, where X can take any value from 2 to 254. This value is pre-set to 192.168.168.100.
DHCP End IP Address	This is the last IP address that the DHCP server can assign. It should also belong to the same subnet as Netkrom AIR-BR500G/GH. For instance, if the IP address and network mask of your Netkrom AIR-BR500G/GH are 192.168.168.1 and 255.255.255.0 respectively, the DHCP End IP Address should be 192.168.168.X, where X can take any value from 2 to 254. It is pre-set as 192.168.168.254.
DHCP Gateway IP Address	Inserting a DHCP gateway IP address will enable the DHCP server to automatically assign an IP address to any PC belonging to a different subnet or LAN.
Always use these DNS servers	If this checkbox is enabled, the DHCP server will also resolve the DNS queries of the computers. Otherwise, you will have to set up DNS information manually for every PC in your network.
Primary DNS IP Address	Your ISP usually provides the IP address of the DNS server.
Secondary DNS IP Address	This optional field is reserved for the IP address of a secondary DNS server.
DHCP Server	If you disable the DHCP server, you will need to manually configure the TCP/IP parameters of each PC in your network.

4.1.1 To view the active DHCP leases

The following will guide you to a page display of the active IP address leases that have been allocated by the built-in DHCP server of Netkrom AIR-BR500G/GH.





NOTE

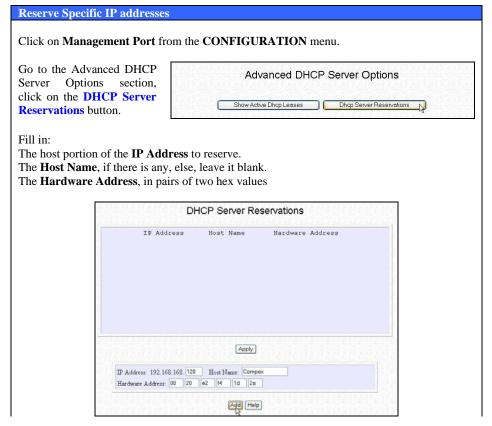
Invalid date and time displayed in the Expires column indicates that the clock of your Netkrom AIR-BR500G/GH has not been properly set. Please refer to the **SYSTEM TOOLS** section for more details on how to set the system clock.

4.1.2 To reserve specific IP addresses for predetermined DHCP clients

Making an IP address reservation lets you inform the DHCP server to exclude that specific address from the pool of free IP addresses it draws on for dynamic IP address allocation.

For instance, if you set up a publicly accessible FTP/HTTP server within your private LAN, while that server would require a fixed IP address, you would still want the DHCP server to dynamically allocate IP addresses to the rest of the PCs on the LAN.

The following shows you how to reserve a particular IP address.



Click on Add button.

Reserve Specific IP addresses (continued...)

Press the **Apply** button to make your new entry effective.

The **DHCP Reservations** page will then be refreshed to illustrate the currently reserved IP addresses.

If you do not need the DHCP server to reserve an IP address anymore, you can delete the DHCP Server Reservation thus:



Delete DHCP Server Reservation

Select the reserved IP address to delete.

Click on Delete.

The **DHCP Server Reservations** table will then be refreshed to reflect your changes.





NOTE

- When creating a DHCP reservation, you can opt to key in either the <u>Host Name</u> or the <u>Hardware Address</u> of the DHCP client.

 If you have entered both, the DHCP server will first check the hardware

If a match in hardware address has been found, the Host Name will then be ignored.

4.2 WLAN Setup

This section shows how to perform the following functions:

Basic:

This function performs a basic setup of the wireless modes of operation.

Security

This function performs data encryption and protection for the router.

Advanced:

This function furthers the basic configuration of the router by setting the system's additional parameters such as Access Control, WDS, WMM and Long Distance Parameters.

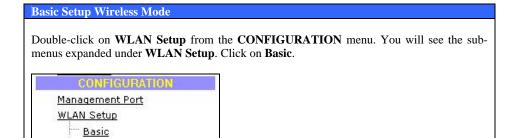
Statistics:

This function uses the **Scan Feature** to monitor and interpret the statistics data collected.

It also covers the **Show Link Information** option featured \underline{ONLY} in **wireless client mode**.

4.2.1 To configure the Basic setup of the wireless mode

The following will guide you to configure the basic setup of the wireless mode you have selected.



The default operating mode of Netkrom AIR-BR500G/GH is the Access Point mode.

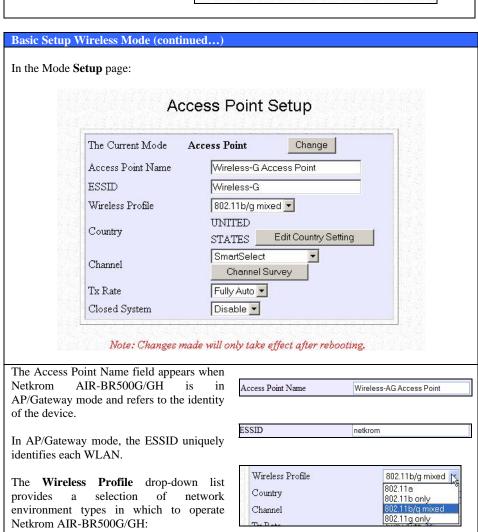
Make your selection from

Security
Advanced
Statistics

the Network Mode dropdown list.

Click on the Apply button
to access the setup page of
your selected mode.

NetWork Mode Access Point
Access Point
Access Point
Access Point Client
Access Point Client
Access Point Client
Wireless Pouling Client
Wireless Ethernet Adapter
Wireless Ethernet Adapter
Wireless Endge Link



- 802.11a;
- 802.11b only;
- 802.11b/g mixed, when both b and g clients are present;
- 802.11g only

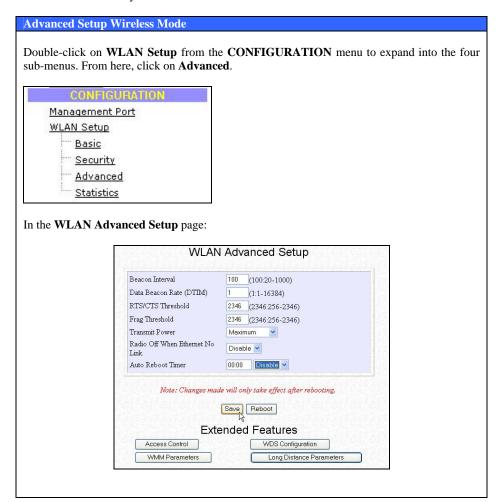
Choose a **Country** that you are located. Click on the **Edit Country Setting** button to select your country.

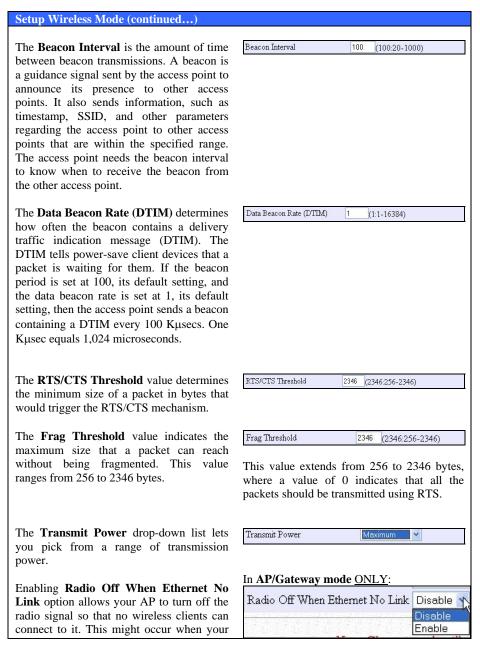
Click on the **Apply** button to update the changes.

Country	UNITED STATES	Edit Country Setting

4.2.2 To configure the Advanced setup of the wireless mode

The following will guide you to configure the advanced setup of the wireless mode you have selected.





Ethernet cable is disconnected to the network)

If this function is enabled, the wireless radio will be turned off if there is no Ethernet connection. The wireless radio will be turned back on when the Ethernet link is restored.

The turning ON or OFF delay takes about 60 seconds after detecting whether the Ethernet link is UP or DOWN respectively.

The **Auto Reboot Timer** is the time setting for the access point to automatically reboot.





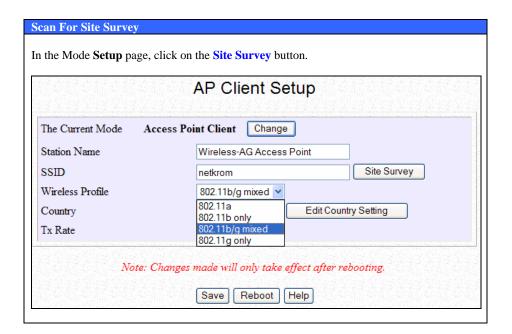
NOTE

The values illustrated in the examples are suggested values for their respective parameters.

4.3 Scan for Site Survey (For Wireless Client Mode Only)

This feature only available in wireless client mode (Access Point Client, Wireless Routing Client and Wireless Ethernet Adapter).

- When a Netkrom AIR-BR500G/GH is connected to wired network and a set of wireless stations, it is referred to as a **Basic Service Set (BSS)**. The MAC address of Netkrom AIR-BR500G/GH is used as entry here.
- SSID refers to the network name which uniquely identifies the network to which Netkrom AIR-BR500G/GH is connected.
- Chan refers to the channel being used for transmission.
- Auth refers to the types of authentication, such as WPA, WPA-PSK, etc being used by the access point.
- Alg refers to the types of algorithm, such as WEP, TKIP, etc being used by the
 access point.
- **Signal** describes the strength of the signal received in percentage.



Scan For Site Survey (continued...)

The **Site Survey** provides a list of the **BSS** and **SSID** available, the **Chan** (channels), **Auth** (Authentication), **Alg** (Algorithm) being used, and the strength of the **Signal** received.

To configure to a different SSID:

Select the radio button corresponding to the SSID you want to configure to.

Click on the **Apply** button to effect the change and return to the Setup page.

Click on the **Refresh** button.



4.3.1 Show Link Information (For Wireless Client Mode Only)

This function offers a summary of the link data when Netkrom AIR-BR500G/GH is in the **wireless client mode**, i.e., either of the *Access Point Client, Wireless Routing Client* or the *Wireless Ethernet Adapter* mode.

Show Link Information

In the Mode **Setup** page, go to the **Link Information** section.



Click on the **Show Link Information** button. When an access point is connected to a wired network and a set of wireless stations, it is referred to as a **Basic Service Set** (BSS).

The **Link Information** table illustrates the following data:

State refers to the MAC address of the BSS.



Current Channel is the channel being presently used for transmission.

Signal Strength, given in percentage form, shows the intensity of the signal received and hence the connection strength.

4.4 Wireless Extended Features

The **Wireless Extended Features** are <u>ONLY</u> available when Netkrom AIR-BR500G/GH operates in all modes as tabulated below:

Features	Mode
Access Control	Access Point and Gateway
Wireless Distributed System (WDS)	Access Point and Gateway
WMM Parameters	All modes except for Wireless
	Bridge Link
Outdoor Parameters	All modes

4.4.1 Access Control – The Wireless Pseudo VLAN

A **VLAN** is a group of PCs or other network resources that behave as if they were connected to a single network segment.

Those stations which are assigned to the same VLAN share network resources and bandwidth as if they were connected to the same segment. Conversely, only the stations within the same VLAN can access each other.

A **Wireless Pseudo VLAN** acts by segregating a single wireless LAN into multiple virtual LANs so that communication is possible only among wireless clients within the same VLAN.

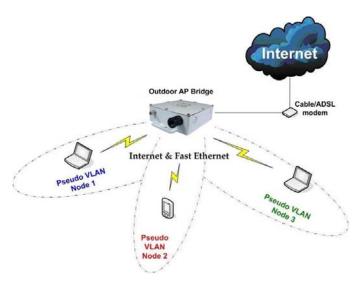
When operating in the **Gateway** mode, Netkrom AIR-BR500G/GH lets you create VLANs containing either a single user, and referred to as *Wireless Pseudo VLAN Per Node*, or a group of users, termed *Wireless Pseudo VLAN Per Group*.

When operating in the **Access Point** mode, Netkrom AIR-BR500G/GH allows you to define *Tag VLANs* in addition to the *Wireless Pseudo VLAN Per Node* and the *Wireless Pseudo VLAN Per Group*.

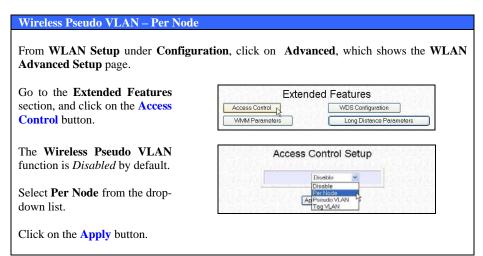
To learn more about Netkrom's exclusive **Wireless Pseudo VLAN**, please refer to the whitepaper available online at www.netkrom.com.

4.4.1.1 Wireless Pseudo VLAN Per Node

When implemented, this mode isolates each wireless client into its own pseudo VLAN. Wireless clients can therefore access resources on the wired network but are unable to see each other or access each other's data.

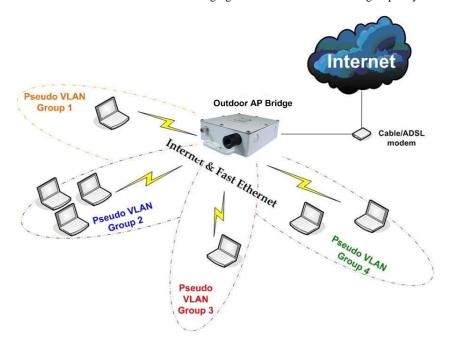


The following steps demonstrate how to set up a Wireless Pseudo VLAN per Node.



4.4.1.2 Wireless Pseudo VLAN Per Group

Netkrom AIR-BR500G/GH can configure up to four 'groups' of wireless clients identified by their MAC address. Whenever a wireless client requests network access, Netkrom AIR-BR500G/GH will first verify whether its MAC address is present in any of the Pseudo VLAN groups. If it is, Netkrom AIR-BR500G/GH will grant it access to all the wired system resources and to all other wireless clients belonging to the same Pseudo VLAN group only.



The following steps demonstrate how to set up Wireless Pseudo VLAN Groups.

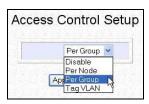


Wireless Pseudo VLAN – Per Group (continued...)

The **Wireless Pseudo VLAN** function is *Disabled* by default.

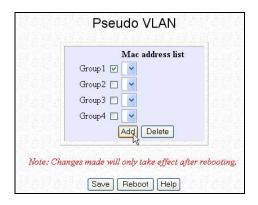
Select **Pseudo VLAN** from the drop-down list.

Click on the **Apply** button.



The MAC Address List enables you to manage specific VLAN groups by adding or deleting clients through their MAC address.

Click on the **Add** button.



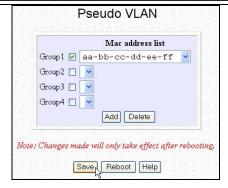
Select a group number from the **Group ID** drop-down list.

Fill in the **Mac Addr** field with the MAC address of the client in the format **xx:xx:xx:xx** or **xx-xx-xx-xx**, where x is any value within the range 0-9 or a-f.



Click on the **Apply** button.

The updated Mac Address List page will appear as shown.



Delete client from a group

If you want to delete a particular client from a group:

Select the client to delete from the Mac Address List.

Click on the **Delete** button.

This **Delete MAC Address** page will appear to confirm whether you want to delete the selected

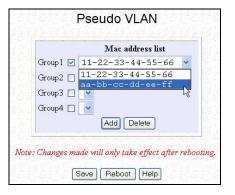
If you do not want to delete the client:

Click on Apply button.

client.

If you want to remove the client from the group:

Click on **Delete** button.





4.4.1.3 Tag VLAN - [Available in Access Point mode ONLY]

While a port-based VLAN is limited in size since it can only exist within the confines of a single Ethernet switch, a Tag VLAN is designed to extend the wired VLAN to individual wireless clients.

Here, each VLAN is identified by a 'tag', which the switch associates with specific ports. The switch will then pass this tag information with every data packet transmitted. By using the same tag on each access point in the network, full client roaming can be implemented while complying with VLAN integrity.



From WLAN Setup under Configuration, click on Advanced, which shows the WLAN Advanced Setup page.:

Go to the **Extended Features** section.

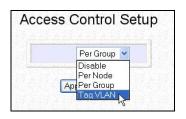
Click on the **Access Control** button.

The Wireless Pseudo VLAN function is *Disabled* by default.

Select Tag VLAN from the drop-down list.

Click on the **Apply** button.





The **Tag VLAN** page enables you to manage specific VLAN groups by adding or deleting clients through their MAC address.

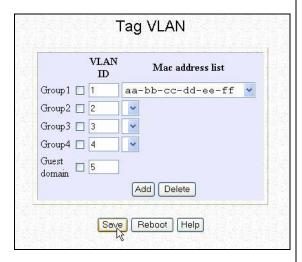
Click on the Add button. Tag VLAN VLAN Mac address list Group 1 🔲 1 Group2 🔲 2 Group3 🔲 3 Group4 🔲 4 Guest 5 Add Delete Save Reboot Help Select a group number from the Add MAC address Group ID drop-down list. GroupⅢ 1 ✓ Mac Addr aa-bb-cc-dd-ee-ff Fill in the Mac Addr field with the MAC address of the client in Apply Cancel Help the format xx:xx:xx:xx or xx-xx-xx-xx, where x is any value between 0-9 or a-f. Click on the **Apply** button. The updated Mac Address List Tag VLAN page will appear as shown on the VLAN Mac address list ID Repeat Step 4 if you need to add Group1 🔲 1 aa-bb-cc-dd-ee-ff 🔻 more clients or to configure Group2 🔲 2 more groups. Group3 🔲 3 Group4 🔲 4 Guest □ 5 domain Add Delete Save Reboot Help

Delete client from a Tag VLAN

If you want to delete a particular client from a group:

Select the client to delete from the Mac Address List.

Click on the **Delete** button.



The **Delete MAC Address** page will appear to confirm whether you want to delete the selected client.

If you want to remove the client from the group:



Click on **Delete**.

Else click on **Apply**.

Click on the corresponding Group checkbox to enable a particular VLAN.

If you enable **Guest domain**, even those stations which are not identified in the **MAC** address list will still be allowed to access the Internet though they will not be able to communicate with each other

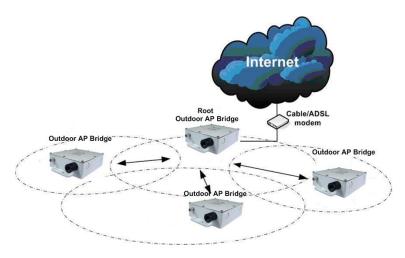
4.4.2 Wireless Setup - The Wireless Distributed System (WDS)

A distribution system links up several Netkrom AIR-BR500G/GH's and the areas they serve, creating a wider network in which mobile users can roam while still staying connected to the available network resources.

In a WDS, Netkrom AIR-BR500G/GH can drive a cell of wired and wireless clients while at the same time, connecting to other gateways. This requires the operational frequency channel to be the same within the cell controlled by your gateway as well as for its wireless links to the other gateways.

4.4.2.1 Star Configuration WDS

In a star configuration WDS, links are established between one root Netkrom AIR-BR500G/GH and several satellite gateways positioned to increase the area covered.

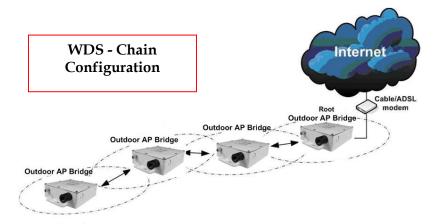


Here, the root gateway connects to the Internet and maintains three WDS links while each Outdoor AP Bridge gateway uses one port only for communication with the root.

4.4.2.2 Chain Configuration WDS

A chain configuration WDS spans an area in length, for instance a long corridor. Satellite access points are chained together starting from a root access point.

Netkrom AIR-BR500G/GH at either end of the chain will have only one WDS port enabled, while the access points in the middle will have two WDS ports configured to associate with the neighboring Netkrom AIR-BR500G/GH upward and downward in the chain.



The following steps will guide you in setting up WDS in your Netkrom AIR-BR500G/GH.

WDS Configuration Setup

From WLAN Setup under Configuration, click on Advanced which shows the WLAN Advanced Setup page.

Go to the **Extended Features** section. Click on the **WDS Configuration** button.

As illustrated on the **WDS Setup**, the **WDS** feature is *Disabled* by default.

Select **Enable** from the **WDS Global Control** drop-down list to operate WDS.

Click on the **Apply** button.

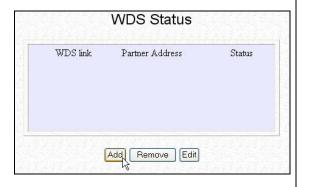
At the WDS Status page:

Click on the **Add** button to expand your WDS.





Please note that if you auto select your frequency channel (**SmartSelect**), you are not allowed to activate WDS Global Control.





NOTE

To configure WDS, all your access points must be in the same channel; and both your access points at opposite WDS link must have each other's wireless MAC address

WDS Configuration Setup (continued...)

On the **Add WDS Link** screen that appears:

Fill up the **Partner Address** field with the MAC address of the device to include in your WDS, using the format xx-xx-xx-xx-xx-xx or xx:xx:xx:xx:xx:xx or a mix of: and -, and where x can take any hexadecimal value 0-9 or a-f.



Use the **Status** option to control whether you want to **Enable** this particular WDS link or to **Disable** it.

Click on the Apply button.

The **WDS Status** page will be updated as shown on the right.

If you want to modify the status entry for a WDS link:

Select the radio button on the left of that particular link as illustrated below left.

WDS link Partner Address Status
1 11:22:33:44:55:66 Enable

Add Remove Edit

WDS Status

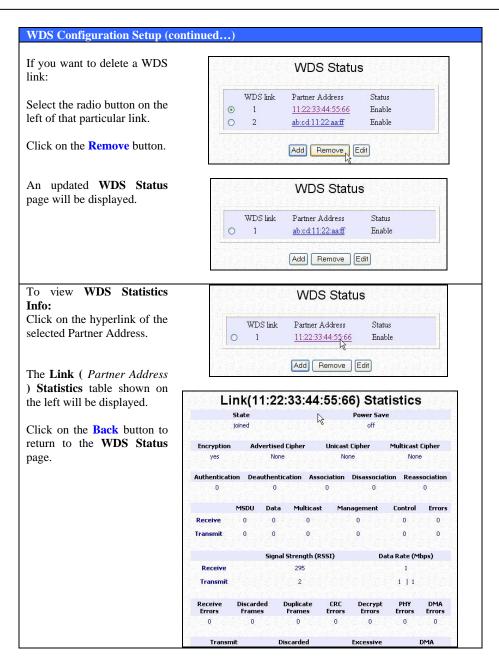
Click on the **Edit** button.

At the **Edit WDS Link** page which shows:

Select whether to enable or to disable the WDS link.

Click on the **Apply** button for the changes you made to take effect.







NOTE

 If WDS Global Control is <u>Disabled</u>, every WDS link will be closed regardless of its status.

When **WDS Global Control** is set to <u>Enabled</u>, the status of every WDS link that you want to include still needs to be individually <u>Enabled</u>.

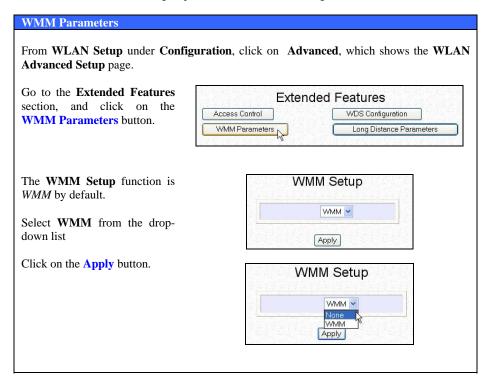
- In the WDS Statistics table, each entry corresponds to a particular WDS link.
- Although the WDS nodes may belong to different SSIDs, they <u>MUST</u> be configured in the same channel and use the same WEP keys (if the encryption feature is enabled) to be able to communicate with one another.

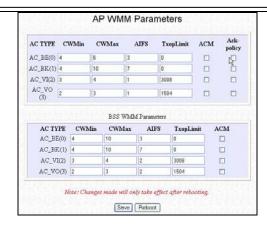
If the WDS-enabled access points are required to support too many operational wireless clients, you may find end-to-end throughput to be low (depending on the applications). For instance, end-to-end latency may become an issue in a very long WDS chain configuration.

4.4.3 WMM Parameters (available in all modes except for Wireless Bridge Link)

WMM stands for Wireless Multi-Media. WMM is a QoS (Quality of Service) standard in IEEE 802.11E that we can adopt to improve and support the voice, video and multimedia applications. QoS can be realized through 4 different Access Categories (AC). Each AC type consists of an independent transmit queue and a channel access function with its own parameters that include Cwmin,Cwmax, AIFS, TxopLimit, ACM and Ack-policy.

The following steps demonstrate how to configure these WMM Parameters.





Depending on the mode you set up, you have to select either AP (Access Point) or BSS (Basic Service Set) WMM Parameters. For instance, if the mode is AP, select AP WMM Parameters. The following parameters are described:

CWmin: It is the minimum Contention Window. It is a random number drawn from this interval or window for the backoff mechanism.

CWmax: It is the maximum Contention Window. It is a random number drawn from this interval or window for the backoff mechanism.

AIFS: Arbitrary Inter-frame Space. It is the minimum time interval between the wireless medium becoming idle and the start of transmission of a frame.

TXOP Limit: Transmission Opportunity. It is the minimum duration for which a QSTA can transmit after obtaining a TXOP.

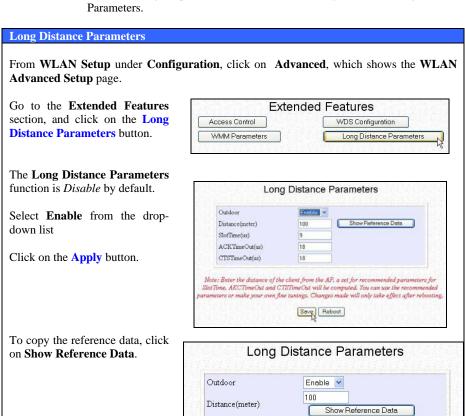
ACM: Admission Control Management.

Ack Policy: Acknowledge Policy

4.4.4 Long Distance Parameters (available in all modes)

These parameters determine the distance between wireless clients to ensure that the wireless point-to-point communication takes place efficiently and effortlessly.

The following steps demonstrate how to configure these Long Distance Parameters.



Microsoft Internet Explorer

Recommended slottime: 10 ;acknowdege timeout: 23; cts timeout:23

OK

The parameters are described below:

Outdoor:

The Outdoor parameter is disabled by default. If set to Enable, the Outdoor parameters will be configured for outdoor communication over short or long distances specified.

Distance:

This parameter determines the distance between different buildings. It should be entered in meters.

Slot Time:

This parameter determines the slot time allocated by each wireless client (that is, the sending and the receiving clients) to initate and/or recieve data transmission.

ACK Timeout:

This parameter determines the timeout allowed for the sending client to receive the acknowledgment response from the receiving client.

CTS Timeout:

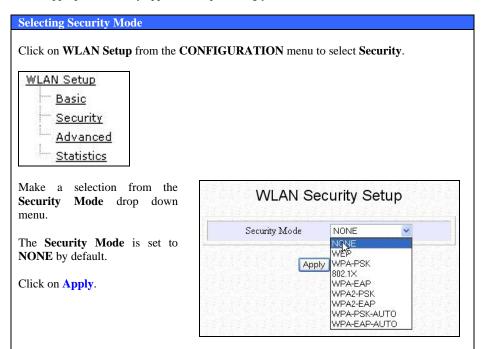
This Clear-to-Send time is the one in which the wireless clients are ready to initiate and/or receive data transmission within a specified timeout.

4.5 WLAN Security

This section illustrates how to make your WLAN more secure. All the nodes in your network <u>MUST</u> share the same wireless settings to be able to communicate.

We will illustrate how to configure each type of security mode individually

To start with, follow the common preliminary steps described below to select the most appropriate security approach for protecting your wireless communications.



4.5.1 How to set up WEP [Available in ALL modes]

The guidelines below will help you to set up Netkrom AIR-BR500G/GH for using WEP.

Security Mode -WEP

At the **WEP Setup** page:

Select whether to use WEP 64bit or WEP 128 bit.

Click on Apply.



Netkrom AIR-BR500G/GH lets you define up to four different WEP keys.

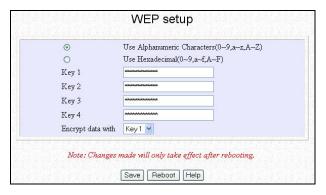
Specify the key entry format, by selecting either:

- Use Alphanumeric Characters
- Use Hexadecimal

Enter your WEP keys in the **Key** fields.

When using 64-bit encryption: Your WEP key has to be either 5 alphanumeric characters or 10 hex characters long. WEP setup Use Alphanumeric Characters(0-9,a-z,A-Z) Use Hexadecimal(0-9,a-f,A-F) Key 1 Key 2 Key 3 Key 4 Encrypt data with Key 1 Note: Changes made will only take effect after rebooting.

When using 128-bit encryption:
Your WEP key has to be either 13 alphanumeric characters or 26 hex characters long.



Select which of the keys defined to Encrypt data with.

Click on Save and Reboot your Netkrom AIR-BR500G/GH.

A Hexadecimal value can only take in numbers 0.9 and letters A-F and is \underline{NOT} casesensitive.

4.5.2 How to set up WPA-PSK [Available in AP/Gateway mode ONLY]

The guidelines below will help you to set up Netkrom AIR-BR500G/GH for using WPA-PSK. (Please take note that the **WPA-PSK**, **WPA2-PSK** and **WPA-PSK-AUTO** security modes share the same functions).

Security Mode –WPA-PSK, WPA2-PSK, WPA-PSK-AUTO

At the **WLAN Security Setup** page:

Select WPA-PSK mode.

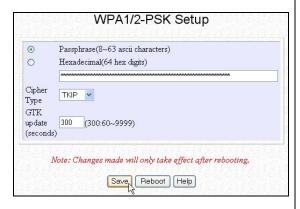
Click on Apply button.



Specify the key entry format by selecting either:

- Passphrase (Alphanumeric characters)
- Hexadecimal

Fill in the pre-shared network key.



If you are using the **Passphrase** format, your entry can consist of a minimum of 8 alphanumeric characters or a maximum of 63 alphanumeric characters.

Otherwise, when using the **Hexadecimal** format, your entry <u>MUST</u> consist of 64 hexadecimal characters.

The **Cipher Type** is set to **TKIP**.

Define the **GTK update** (Group Transient Key update), or the length of time after which Netkrom AIR-BR500G/GH will automatically generate a new master key.

Press the Save button.

Click on **Reboot** to restart the system, after which your settings will become effective.

A **Hexadecimal** value can only take in numbers 0-9 and letters A-F and is \underline{NOT} casesensitive.

For selecting WPA2-PSK and WPA-PSK-AUTO, you can use the above procedure of selecting WPA-PSK. However, for WPA (actually is the same as WPA1), AES is not mandatory whereas AES is mandatory for WAP2.

4.5.3 How to set up 802.1x/RADIUS [Available in Access Point mode ONLY]

The guidelines below will help you to set up Netkrom AIR-BR500G/GH for using 802.1x/RADIUS.

Save Reboot Help

Security Mode –802.1x/RADIUS At the WLAN Security Setup WLAN Security Setup page: Security Mode WPA-PSK Select 802.1x mode. NONE WEP Click on Apply button. Apply WPA-PSK WPANEAP WPA2-EAP WPA-PSK-AUTO WPA-EAP-AUTO Key in the IP address of the IEEE 802.1X/RADIUS Setup Primary RADIUS Server in Primary RADIUS Server IP your WLAN. Secondary RADIUS Server IP 0.0.0.0 Authentication Port 1812 You can optionally add in the IP Shared Secret Key address of a Secondary Broadcast Key Rotation (seconds) 900 (900:60~9999) RADIUS Server, if any. Maximum Retransmissions 3 (3.1~10) Transient Key Length 64 bits Disable V MD5 Authentication Note: Changes made will only take effect after rebooting.

[Refer to the section on **How to set up WEP**.]

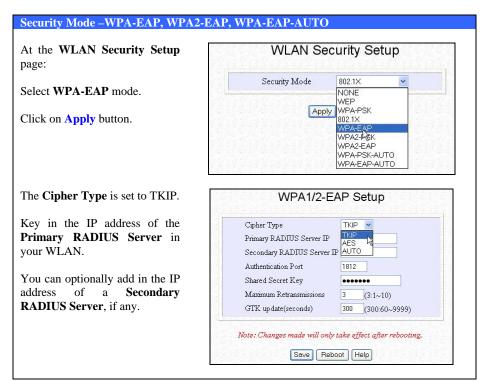
Press the **Save** button.

Click on **Reboot** to restart the system, after which your settings will become effective.

The RADIUS authentication server \underline{MUST} be in the same subnet as Netkrom AIR-BR500G/GH.

4.5.4 How to set up WPA EAP [Available in Access Point mode ONLY]

The guidelines below will help you to set up Netkrom AIR-BR500G/GH for using WPA-EAP. (Please take note that the WPA or WPA1-EAP, WPA2-EAP and WPA-EAP_AUTO have the same functions).



Security Mode -WPA-EAP, WPA2-EAP, WPA-EAP-AUTO (continued...)

You can key in a different Authentication Port but it \underline{MUST} match the corresponding port of the RADIUS server.

Enter the **Shared Secret Key**, used to validate client-server RADIUS communications.

Specify the **Maximum Retransmissions**. For greater security, key in the minimum permissible 1, else the maximum allowed is 10.

Define the **GTK update** (Group Transient Key update), or the length of time after which Netkrom AIR-BR500G/GH will automatically generate a new master key.

Press the Save button.

Click on **Reboot** to restart the system, after which your settings will become effective.

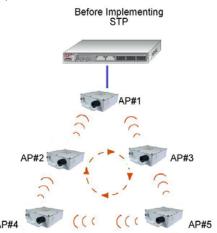
The RADIUS authentication server MUST be in the same subnet as Netkrom AIR-BR500G/GH.

For selecting WPA2-EAP and WPA-EAP-AUTO, you can use the above procedure of selecting WPA-EAP. However, for WPA (actually is the same as WPA1) , AES is not mandatory whereas AES is mandatory for WPA2.

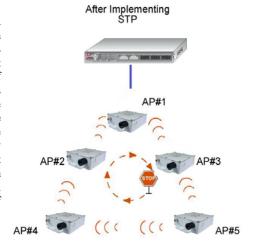
4.6 STP Setup (available in AP/Gateway modes)

Spanning Tree Protocol (STP) is a link management protocol that helps to prevent undesirable loops occur in the network. For an Ethernet network to function properly, only one active path can exist between two stations. If a loop exists in the network topology, duplication of messages will occur and this might confuse the forwarding algorithm and allow duplicate frames to be forwarded.

In short, the main purpose of activating STP is to prevent looping when you have redundant paths in the network. Without activating STP, redundant topology will cause broadcast storming.

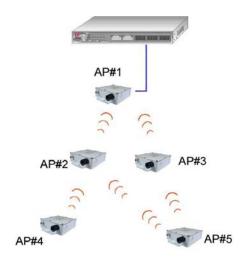


To establish path redundancy, STP creates a tree that spans all of the switches in an extended network, forcing redundant paths into a standby, or blocked, state. but establishes the redundant links as a backup if the initial link should fail. If STP costs change, or if one network segment in the STP becomes unreachable, the spanning tree algorithm reconfigures the spanning tree topology and re-establishes the link by activating the standby path. Without spanning tree in place, it is possible that both connections may be simultaneously live, which could result in an endless loop of traffic on the LAN.



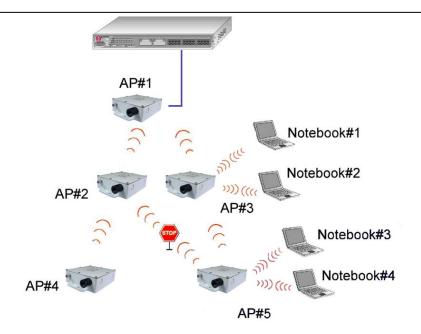
Spanning-Tree Protocol operation is transparent to end stations, which are unaware whether they are connected to a single LAN segment or a switched LAN of multiple segments.

The figure shown below explains the implementation of STP in a network. AP#1 is physically connected to a switch whilst another 4 access points (AP#2, AP#3, AP#4 and AP#5) are connected to AP#1 wirelessly. Redundant paths were found in this network, without enabling STP function, broadcast storm will occur in this network, resulted duplicated frames to be forwarded.



When STP is enabled, the STP-enabled access points will first try to find the root access point using the following criteria:

- a. use the access point that is configured with the smallest STP priority. Default priority set in the access points is 32768.
- b. If the STP priority values are the same, the access point with smallest MAC address will be chosen as root.



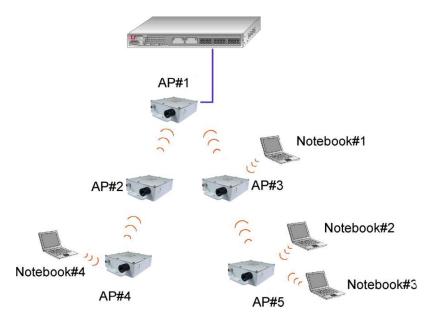
Once the root access point is determined, the STP algorithm will start to calculate the path cost from each access point to the root access point. Based on the path cost in the following table,

Bandwidth	STP Cost
4Mbps	250
10Mbps	100
16Mbps	62
45Mbps	39
100Mbps	19
155Mbps	14
622Mbps	6
1Gbps	4
10Gbps	2

The path with the smallest cost will be used and extra redundant paths will be disabled.

To explain the effect of STP & Pseudo VLAN on the wireless clients, we will compare 3 separate scenarios.

<u>Scenario #1</u> – (No STP, No Pseudo VLAN) Referring to the illustration below, if the Spanning Tree Protocol (STP) and Pseudo VLAN are not implemented in a network, all clients (Notebook#1, #2, #3 & #4,) can access to one another, resulting low level of data security. If redundant paths were found in this network, broadcast packets will be duplicated and forwarded endlessly resulting in a broadcast storm.

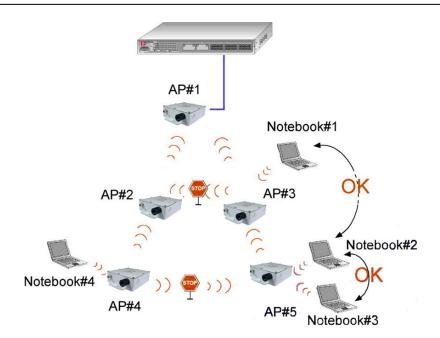


Scenario #2 – (With STP, No Pseudo VLAN)

When STP is enabled, extra redundant network paths between access points will be disabled, hence preventing multiple active network paths in between any two network access points.

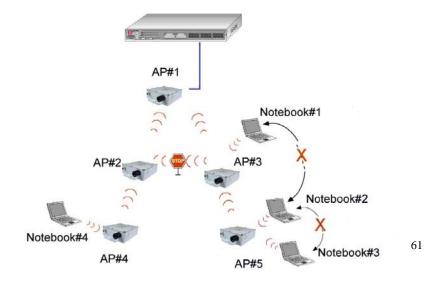
If one of the access points is down, the STP algorithm will reactivate one of the redundant paths so that the network connection will not be lost.

All wireless users will be able to communicate with each other if they are associated to the access points of the same WDS zone.



Scenario #3 – (With STP and Pseudo VLAN)

In this example, both STP and Pseudo VLAN are implemented in this network. All wireless users are unable to communicate with one another. This is one of the measures to ensure data privacy between wireless users in the network.



Enabling STP Setup

Click on STP Setup from the CONFIGURATION menu

Select **Enable** from the **STP Status** radio button.

STP Status:

Activate Spanning Tree Protocol (STP) function makes your network more resilient to link failure and also provides a protection from loop.



Priority:

Specify the configurable value that is appended as the most significant portion of a AP.

This value specifies which access point acts as the central reference point, or Root AP, for the STP system — the lower the priority value, the more likely the access point is to become the Root AP. If the priority values are all the same, then the system will search for the smallest MAC address of the access point and set it as the Root AP.

Hello Time:

Specify the time in seconds that elapses between the configuration messages (also known as Hello BPDUs) generated by an AP that assumes itself to be the Root AP.

Forwarding Delay:

Specify the time in seconds that an AP spends in the listening and learning states, that is, listening for configuration messages.

Max Aging Time:

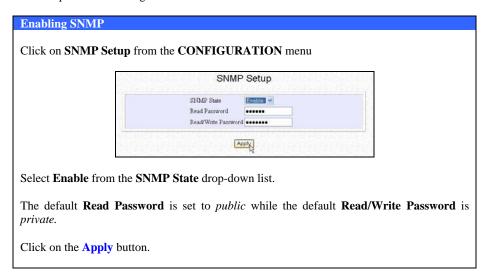
Specify the maximum age in seconds at which the stored configuration message information is judged to be too old and is discarded.

If an AP does not receive a configuration message after the Max Aging Time, the system will assume that the link between itself and the Root AP has gone down and will then reconfigures the network to cater for the change.

Click on the **Apply** button.

4.7 SNMP Setup

Simple Network Management Protocol (SNMP) is a set of communication protocols that separates the management architecture from the architecture of the hardware devices.



4.8 MAC Filtering

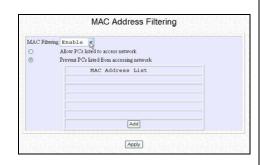
MAC Filtering acts as a security measures by controlling the users from accessing to the network. This can be easily done by adding the user's MAC address to the listing and from there, you can choose whether the particular user is allowed to access to the network or not. Simply click on the radio button besides **Allow PCs listed to access network**, or **Prevent PCs listed from accessing network** to activate the function.

Enabling MAC Filtering

Click on MAC Filtering from the CONFIGURATION menu.

Select **Enable** from the **MAC Filtering** drop-down list.

Click on the **Add** button to add in the MAC address of the user.



Fill in the **Filtered Mac Address** field with the MAC address of the client in the format **xx:xx:xx:xx** or **xx-xx-xx-xx-xx**, where x is any value within the range 0-9 or a-f.

Click on the **Apply** button to update the changes.

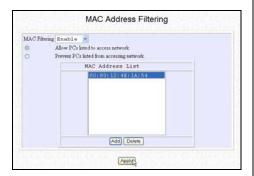
Referring to the figure shown on the right, notice that the MAC Address has been added to the list.

Next, you can choose whether you wish to allow/prevent the user to/from access to the network.

Simply click on the radio button besides Allow PCs listed to access network, or Prevent PCs listed from accessing network.

Click **Apply** button to update the changes.







NOTE

When Mac Filtering is enabled with allow access policy, the Mac Address list cannot be empty.

Chapter 5 Further Configuration

Chapter 5 Further Configuration

This chapter provides guidelines in:

- Setting up uConfig (only in Gateway mode)
- Configuring WAN Setup (only in Gateway or Wireless Routing Client mode)
- Using NAT
- Routing
- Implementing IP Filtering
- Applying Remote Management
- Enabling Parallel Broadband

5.1 Setting up uConfig (only in Gateway mode)

This option is \underline{ONLY} available when Netkrom AIR-BR500G/GH operates in ${\bf Gateway}$ mode.



Chapter 5 Further Configuration

5.2 Configuring WAN Setup (Available in Gateway and Wireless Routing Client mode)

The WAN setup allows you to set up Netkrom AIR-BR500G/GH for broadband Internet connection.

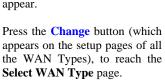
Described below are the common steps you should start with to select or change the broadband connection type.

Changing WAN Type

Click on WAN Setup from the CONFIGURATION menu.

The setup page of the WAN type that you have last implemented will be displayed.

Since Netkrom AIR-BR500G/GH operates in **Dynamic IP** Address Allocation mode by default, initially the **Dynamic IP** setup page will appear.



Select the WAN type you want to switch to.

Click on Save.

The setup page of the WAN type that you have selected will then appear.

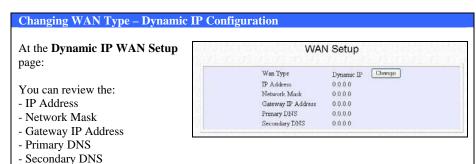


5.2.1 Dynamic IP

In the default $\mbox{\bf dynamic}$ $\mbox{\bf IP}$ addressing mode, your ISP automatically assigns the IP address of Netkrom AIR-BR500G/GH to it.

This type of connection applies to most Cable Internet subscribers, for instance:

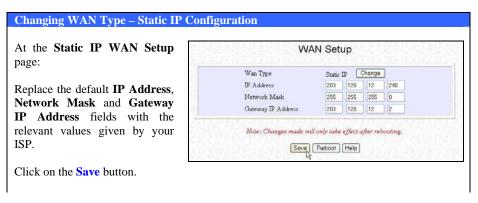
- Cable Vision subscribers.
- @HOME Cable Service users.



Your ISP dynamically allocates these parameters to Netkrom AIR-BR500G/GH.

5.2.2 Static IP

If you have subscribed to a specific IP address or to a fixed range of IP addresses from your ISP, follow the procedure summarized below.



Click on the **Reboot** button to restart the system and let the changes to take effect.

5.2.3 PPPoE

Select this connection type if you have subscribed to ADSL in a country utilizing standard PPPoE for authentication, for instance:

- If you are in Germany which uses T-1 connection.
- If you are a SingNet Broadband or Pacific Internet Broadband user in Singapore.

The next steps will guide you in setting up Netkrom AIR-BR500G/GH.

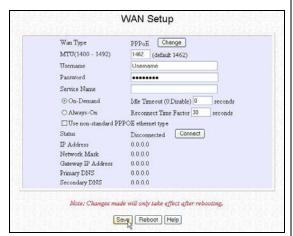
${\bf Changing\ WAN\ Type-PPPoE\ Configuration}$

At the **PPPoE WAN Setup** page:

Fill in the relevant fields following the parameters of your broadband Internet account.

The **Status** section gives you a summary of your connection settings such as:

- IP address
- Network Mask
- Gateway IP Address
- Primary & Secondary DNS



If you are offline, pressing the **Connect** button will immediately initiate a connection.

Click on the Save button.

Click on the **Reboot** button to restart the system and allow the changes to take effect.

PPPoE Parameter	Description
MTU	The MTU or Maximum Transmission Unit is the largest packet size allowed by the ISP. It is set by default to 1462 though it can vary between 1400 and 1492.
Username	This refers to your broadband account username.
Password	This refers to your broadband account password.
Service Name	This optional field allows you to key in the service name of your ADSL subscription.
On-Demand	If enabled, the Netkrom AIR-BR500G/GH router will automatically connect to the ISP whenever a LAN client makes an Internet request.
Idle Timeout	This field is relevant only if the On-Demand option is enabled and allows you to specify a maximum lapse of idle time allowed before Netkrom AIR-BR500G/GH automatically goes offline. It will only re-connect when a LAN client makes an Internet request. If the field is set to 0 , this feature will be disabled and Netkrom AIR-BR500G/GH will remain online unless disconnected by the ISP.
Always-On	If this feature is enabled, Netkrom AIR-BR500G/GH will remain permanently connected to the Internet.
Reconnect Time Factor	This field is relevant only if the Always-On option is enabled and allows you to specify a maximum lapse of offline time following which, Netkrom AIR-BR500G/GH should automatically reconnect to the Internet. The default value has been set to 30 seconds.
Use non-standard PPPoE Ethernet type	This applies to certain Ethernet-based ADSL modem requiring non-standard PPPoE for authentication. In case of doubts, do NOT enable this checkbox.

5.2.4 Singapore ADSL

Other ADSL subscribers in Singapore, including SingTel Magix SuperSurf users, should opt for this type of connection.

Changing WAN Type – Singapore ADSL Configuration At the Singapore ADSL WAN WAN Setup Setup page: Wan Type Singapore ADSL(Ethernet 512K) Change Username Username@INT512 Key in the Username of your Internet account. 300 Idle Timeout (30-3600, 0:Disable) seconds Status Disconnected Connect Insert your account Password. IP Address 0.0.0.0 Network Mask 0.0.0.0 Gateway IP Address 0.0.0.0 Enter an Idling Timeout value, Primary DNS Secondary DNS in the range of 30-3600 seconds. Entering 0 will disable this Note: Changes made will only take effect after rebooting. feature. Save Reboot Help

The Status section gives you a summary of your connection settings such as:

- IP address
- Network Mask
- Gateway IP Address
- Primary & Secondary DNS

If you are offline, pressing the **Connect** button will immediately initiate a connection.

Click on the Save button.

Press the **Reboot** button to restart the system and allow the changes to take effect.

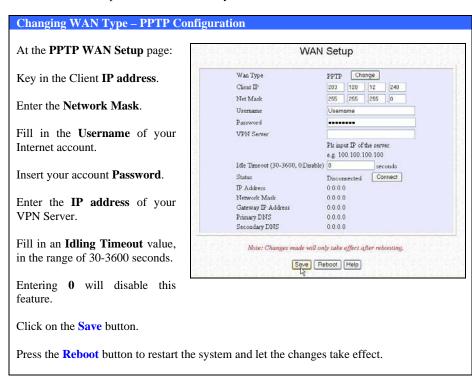
5.2.5 Australia BPA Cable

This type of connection has been especially customized for Big Pond Cable Internet users in Australia

Changing WAN Type – Singapore ADSL Configuration At the Australia BPA WAN WAN Setup Setup page: Wan Type Australia BPA Cable Change Username Usemame Key in the Username of your Password Internet account. Authentication Server Idle Timeout (30-3600, 0:Disable) Insert your account Password. Status Disconnected Connect IP Address 0.0.0.0 Network Mask 0.0.0.0 Enter the IP address of your Gateway IP Address 0.0.0.0 Primary DNS 0.0.0.0 Authentication Server, Secondary DNS 0.0.0.0 defined by your ISP. Note: Changes made will only take effect after rebooting. Fill in an Idling Timeout value, Seve Reboot Help in the range of 30-3600 seconds. Entering 0 will disable this feature. The Status section gives you a summary of your connection settings such as: - IP address - Network Mask - Gateway IP Address - Primary & Secondary DNS If you are online, pressing the **Disconnect** button will immediately end your connection. Click on the Save button. Press the **Reboot** button to restart the system and allow the changes to take effect.

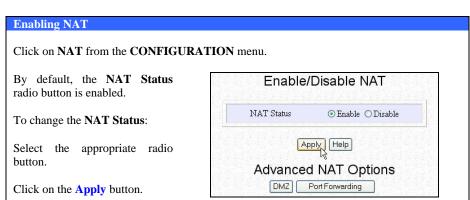
5.2.6 PPTP

The Point-to-Point Tunnelling Protocol (PPTP) is a networking technology which, enables the implementation of secure multi-protocol Virtual Private Networks (VPNs) through public networks, enabling remote users to access corporate networks securely at a lower cost



5.3 Using NAT (Only available in Gateway and Wireless Routing Client mode)

NAT, also known as Network Address Translation, functions by transforming the private IP address of packets originating from hosts on your network so that they appear to be coming from a single public IP address and by restoring the destination public IP address to the appropriate private IP address for packets entering the private network. The multiple PCs on your network would then appear as a single client to the WAN interface.





NOTE

Disabling NAT will disable Internet Sharing. Broadband Internet sharing requires this option to be Enabled.

When NAT is enabled, your network is not accessible to the WAN. However, implementing virtual servers allows you to host Internet servers such as Web servers, FTP servers or Mail servers on your network, in spite of NAT.

5.3.1 To set up a De-Militarised Zone host

A De-Militarised Zone host, or DMZ host, is a separate neutral client sitting between your private network and the WAN.

It initiates WAN connections upon request from your network clients, and forwards the request packets. Similarly, outside users can access only the DMZ host.

You can host Web pages or public information that can be served to the outside world, on the DMZ host.

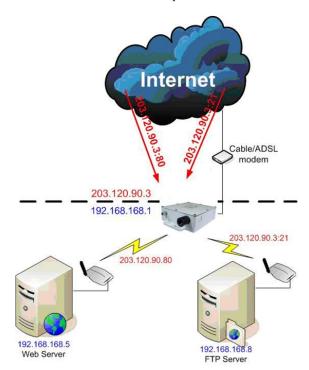
Setting up DMZ	
Click on NAT from the CONFIGU	RATION menu.
Ensure the NAT Status is enabled.	Nat DMZ Ip Address
At the Advanced NAT Options section:	Private IP Address [192.168.168.55]
Click on DMZ.	
Key in the IP address of the PC Address field.	you wish to place within the DMZ in the Private IP
The default Private IP Address is se	t to 0.0.0.0. For illustration, we entered 192.168.168.55
Click on the Apply button to confirm	m your entry.
Disable DMZ	
Enter 0.0.0.0 as the Private IP Address.	Nat DMZ Ip Address
Click on the Apply button.	Private IP Address: 0.0.0.0
	THE PARTY OF THE P

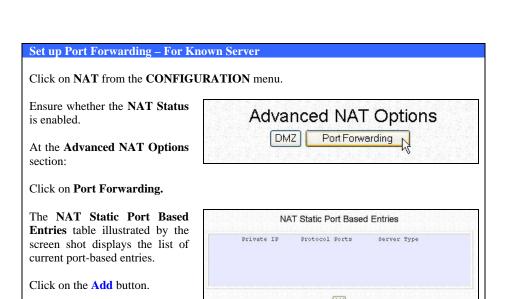
5.3.2 To set up port forwarding

Port forwarding allows Netkrom AIR-BR500G/GH to redirect any incoming Internet request bearing a public IP address to a specific PC on your network, based on the incoming packet's TCP/UDP port number.

You can thus use TCP port forwarding to hide your web-server behind Netkrom AIR-BR500G/GH for added security while using UDP port forwarding lets you run a secure multiplayer game server.

The following diagram shows a Netkrom AIR-BR500G/GH with a public IP address of 203.120.90.3 and a private IP address of 192.168.168.1. All incoming packets with port number 80 will be forwarded to the Web server, known on the LAN as 192.168.168.5, while those with port number 21 will be directed to the FTP server which has a private IP address of 192.168.168.8.





For standard server applications: HTTP/FTP/POP3/Netmeeting, go to the Known Server section:

Complete the **Private IP Address** field.



Pick the appropriate selection from the **Server Type** drop down list.

Click on Add button.

We illustrated with a POP3 server having $Private\ IP\ Address\ of\ 192.168.168.45.$

Set up Port Forwarding – For Custom Server

Otherwise, in order to set up Internet applications which are not defined in the **Known Server** section, go to **Custom Server**:



Key in the Private IP Address.

Define the **Port numbers** to use.

Select the relevant **Protocol** from the drop down list.

Identify the Server Type.

Click on Add button.

We entered a **Private IP Address** of **192.168.168.55**, defined ports **15** to **89** as the application **Ports**, selected **UDP** from the **Protocol** drop-down list and labelled the **Server Type** as **LAN Game**.

The updated NAT Static Port Based Entries will reflect your new entry.

If you want to assign more servers in your LAN, click on the Add button.

The following is a non-exhaustive list of well-known port numbers:

Application	Port Number
Echo	7
Daytime	13
FTP	21
SMTP (Simple Mail Transfer, i.e., email)	25
Telnet	23
Time	37
Name server	42
Gopher	70
WWW (World Wide Web)	80

5.4 Routing (Only available in Gateway and Wireless Routing Client mode)

Netkrom AIR-BR500G/GH supports both static routing so that you can manually add entries into its routing table and dynamic routing, where it will automatically update the routing table, whenever necessary.



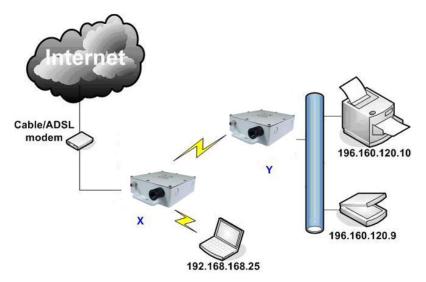
NOTE

The default settings of Netkrom AIR-BR500G/GH are sufficient to allow broadband Internet sharing. There is NO need to configure any further routing information.

Please note that improper routing settings will cause undesired effects!

The diagram illustrates a Netkrom AIR-BR500G/GH (X) functioning as Internet gateway to wireless clients while another Netkrom AIR-BR500G/GH (Y) connects to the office's remote resources.

The routing table of X can be modified so that if its wireless clients intend to use the remote office resources, data packets are automatically redirected to Y.



5.4.1 Static Routing

The following will show you how to add entries to your gateway's routing table so that it may re-route IP packets to another network, which is very useful if your network has more than one router.

Static Routing

Click on **Routing** from the **CONFIGURATION** menu.

The **IP Routing Table** illustrated by the screen shot on the left displays the list of current routing entries.

If you want to add a static route in the **IP Routing Table**:

Click on the **Add** button.

Specify the **Destination IP Address** of your new entry.

Fill in the Gateway IP Address.

Click on **Apply**.

The new entry will appear in the updated **IP Routing Table**.

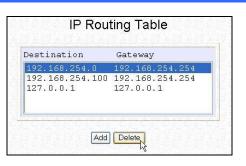
If you want to add more routes, click on the Add button.

Delete Static Routing

If you want to delete any of the table routes:

Select the entry to delete. Click on the **Delete** button.

The table will be refreshed.



IP Routing Table

192.168.254.100 192.168.254.254

Add Delete

Gateway

127.0.0.1

192.168.168.1

192.168.254.254

Destination

127.0.0.1

192.168.168.0

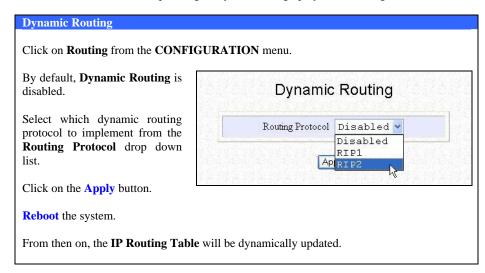
192.168.254.0

5.4.2 Dynamic Routing

When using dynamic routing, Netkrom AIR-BR500G/GH can continuously update its routing table with the latest routing information, thus automatically adjusting to any physical changes in the network topology.

Netkrom AIR-BR500G/GH supports RIP1 (Routing Information Protocol) and RIP2 (Routing Information Protocol version 2), and periodically broadcasts its routing tables to neighboring routers. The best route is chosen if there are multiple routes to a destination.

The next steps will guide you in setting up dynamic routing.



5.5 Implementing IP Filtering (Only available in Gateway and Wireless Routing Client mode)

Enabling the IP Filtering function causes Netkrom AIR-BR500G/GH to decide, according to predefined rules, whether to block all outgoing packets or to let them pass.

Netkrom AIR-BR500G/GH provides granularity and latitude in monitoring the traffic in your network by allowing you to define IP filtering rules, based on these 3 factors:

• Source IP Address

This would allow you to selectively restrict Internet activity originating from a specific PC or group of PCs.

• TCP Port

You may choose to prevent certain applications such as FTP or Telnet, which use a commonly known port number.

• Time frame

For example, you may restrict Internet access from your children's PC to certain time frames such as between 19H30 and 21H45.

For instance, let us assume that an IP filtering rule has been defined as:

TCP Port 23 from any IP on any day at any time (Port 23 is usually used for Telnet).

If the **sent** radio button is selected, all outgoing packets will be sent except those belonging to **Telnet** sessions. On the other hand, if the **discarded** radio button is selected, all outgoing packets will be blocked except for those belonging to **Telnet** sessions. We illustrated the second case below.



IP Filtering

Click on IP Filtering from the CONFIGURATION menu.

Select either the Sent or Filtering Configuration **Discarded** radio button to accept or reject any packet conforming to the rules. Click on the Add button to set the new rule in the IP Filter Apply Add Delete Edit Help Configuration GUI. Insert a Rule Name for this new Rule Name Office packet filtering rule. From the **IP Address** drop down IP Address list, select whether to apply the (From) 8. 25 rule to: $(T \circ)$ 8, 75 A Range of IP addresses IP Address Range 💌 In this case, you will have to 192.168.168.25 define (From) which IP address (From) (To) which IP address, your 192.168.168.75 range extends. A Single IP address IP Address Single 💌 Here, you need only specify the (From) 192.168.168.25 source IP address in the (From) field. 192.168.168. $(T\circ)$ Any IP address IP Address Any 💌 You may here, leave both, the (From) 192.168.168. (From) as well as the (To) 192.168.168. fields, blank. (To)

IP Filtering (continued)	
At the Destination Port drop	

down list, select either:	Destination Port	Single X
	(From)	Any N
	(T∘)	Single
A Range of TCP ports In this case, you will have to	D	
define (From) which port (To)	Destination Port	Range 🕶
which port, your rule applies.	(From)	25
	(To)	61
A Single TCP port		
Here, you need only specify the	Destination Port	Single 💌
source port in the (From) field.	(From)	25
	(To)	
Any IP port		
You may here, leave both, the (From) as well as the (To)	Destination Port	Any 💌
fields, blank.	(From)	
	(To)	
From the Day of the Week drop		
down list, select whether the rule	Day of the Week	Range 💌
should apply to:	(From)	Any
	(To)	Range Thu
	2.384	
A Range of days Here, you will have to select	TS 04 TH 4	
(From) which day (To) which	Day of the Week	Range V
day	(From)	Mon 🕶
	(To)	Thu 💌
Any day		
In this case, you may skip both	Day of the Week	Any 💌
the (From) as well as the (To)	(From)	Sun 🔻
drop down fields.	(To)	Sun 🔻

IP Filtering (continued...)

At the **Time of the Day** drop down list, you may also choose to apply the rule to:

A Range of time

In which case, you have to specify the time in the format **HH:MM**, where **HH** may take any value from 00 to 23 and **MM**, any value from 00 to 59.

Any time

Here, you may leave both **(From)** and **(To)** fields blank.

Time of the Day	Range (hh: 00-23, mm: 00-59)		
(From)	Any Range (mm)		
(To)	15:00 (hh:mm)		

Time of the Day	Range (hh: 00-23, mm: 00-59)
(From)	08:00 (hh:mm)
(T◊)	15:00 (hh:mm)

Time of the Day	Any (hh: 00-23, mm: 00-59)
(From)	(hh:mm)
(To)	(hh·mm)

Click on the **Apply** button to make the new rule effective.

The Filtering Configuration table will then be updated.

If you want to define more IP Filtering rules, click on the Add button.

Delete IP Filtering

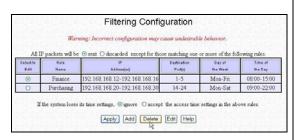
We illustrated deleting the rule called **Finance**.

To delete an existing IP filtering rule:

Select the radio button corresponding to the rule to delete.

Click on Delete.

The **Filtering Configuration** table will then be refreshed.



Delete IP Filtering (continued...)

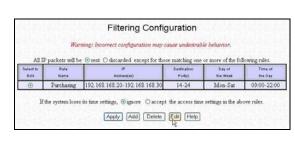
We illustrated editing the rule called **Purchasing**.

If you want to edit an existing IP filtering rule:

Select the radio button corresponding to the rule to edit.

Click on Edit.

You will then return to the **IP Filtering Configuration** GUI, from which you can re-define the rule.



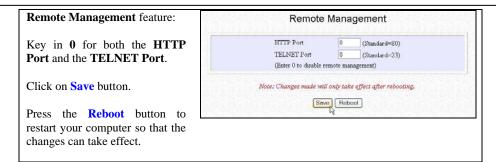
5.6 Applying Remote Management (Only available in Gateway and Wireless Routing Client mode)

Making use of remote management, you only require Internet access to be able to manage your network.

This feature is especially helpful for those who work away from the office or from home.

Remote Management Click on Remote Management from the CONFIGURATION menu. Specify the **HTTP Port number** Remote Management and the Telnet Port number. HTTP Port (Standard=80) 23 (Standard=23) TELNET Port The standard entry for HTTP (Enter 0 to disable remote management) Port is 80 and 23 for Telnet Port. Note: Changes made will only take effect after rebooting. Click on Save button. Sove Reboot Press the **Reboot** button to restart the system so that the changes can take effect.

Remote Management (continued)					
Ιf	VOII	want	to	disable	the
11	you	want	ιο	disable	the



5.7 Enabling Parallel Broadband (Only available in Gateway mode)

Netkrom AIR-BR500G/GH is equipped with **Parallel Broadband** technology, which translates into scalable Internet bandwidth as well as Load Balancing and Fail-Over Redundancy features.

Since there is no restriction to the type of broadband Internet account that a Netkrom AIR-BR500G/GH can connect to, your network may run with one Netkrom AIR-BR500G/GH on Cable Internet, while the rest connect to ADSL.

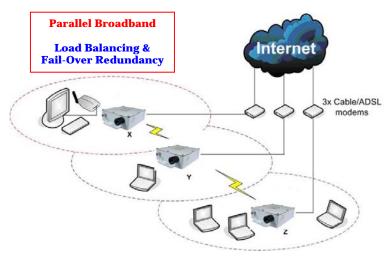
The diagram below illustrates an application of Parallel Broadband in a network with 3 Netkrom AIR-BR500G/GHs, \mathbf{X} , \mathbf{Y} and \mathbf{Z} .

5.7.1 Load balancing

Building your network around multiple Netkrom AIR-BR500G/GHs arranged in cascade and running under Parallel Broadband, creates an aggregate bandwidth and enables you to balance the Internet traffic generated by your private network over multiple broadband connections. For instance, \mathbf{Z} might share its load with \mathbf{X} and \mathbf{Y} so that each Netkrom AIR-BR500G/GH serves approximately the same number of users.

5.7.2 Fail-Over Redundancy

In case one of your broadband connections should fail, the affected Netkrom AIR-BR500G/GH will automatically switch over to other operational broadband channels so that your network is not disrupted. For instance, when the WAN connection to ${\bf Z}$ is down, ${\bf Z}$ will redirect its traffic to ${\bf Y}$, and hence providing Fail-Over Redundancy of Internet access to wireless clients of ${\bf Z}$.



To learn more about **Parallel Broadband**, please read the whitepaper at www.netkrom.com

5.7.3 To enable Parallel Broadband

Before enabling the Parallel Broadband feature, verify whether:

- Each Netkrom AIR-BR500G/GH is correctly configured to connect to its specific broadband Internet account.
- You need to enable DHCP on all Netkrom AIR-BR500G/GHs in Parallel broadband. It is recommended that each Netkrom AIR-BR500G/GH leases IP in a non-overlapping IP address pool.
- All Netkrom AIR-BR500G/GH are interconnected in a chain manner using WDS as illustrated in the section on WLAN Basic Setup.
- Each Netkrom AIR-BR500G/GH is running in Gateway mode with the Parallel Broadband option enabled.

Enable Parallel Broadband

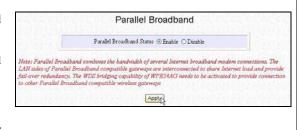
Click on Parallel Broadband from the CONFIGURATION menu.

By default the **Parallel Broadband** feature is disabled.

Enable the Parallel Broadband Status.

Click on Apply button.

Repeat this for the other Netkrom AIR-BR500G/GHs in your network.



This chapter provides guidelines in using:

- The SYSTEM TOOLS menu
- The HELP menu

6.1 Using the SYSTEM TOOLS Menu

6.1.1 System Identity

If your network operates with several Netkrom AIR-BR500G/GHs, you would find it useful to have a means of identifying each individual device.

In certain cases, your Internet Service Provider might request for a **System Name** before allowing you to access the Internet. This **System Name** also serves as a **DHCP Client ID** during negotiations with the DHCP Server for dynamic IP address allocation.

You can define the $System\ Identity$ of Netkrom AIR-BR500G/GH to be also utilized as $System\ Name$ or as $DHCP\ Client\ ID$.

System Identity Click on System Identity from the SYSTEM TOOLS menu. Enter the DHCP Client ID System Identity assigned by your ISP in the System Name field. System Name Wireless Access Point System Contact unknown System Location Fill in the name of a person to contact in the System Contact Apply Help field. Fill up the System Location field. If there are multiple devices in your network or building, this entry might help to identify the device. Click on the Apply button to effect the changes.

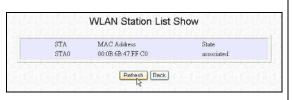
6.1.2 WLAN Station List (Only available in AP and Gateway mode)

This option allows you to view the wireless clients in the wireless network.

WLAN Station List (Available in AP mode)

Click on WLAN Station List from the SYSTEM TOOLS menu.

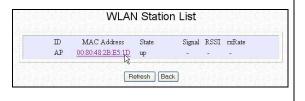
Click on the **Refresh** button to get the latest information on the availability of wireless clients in the wireless network.



WLAN Station List (Available in Gateway mode)

Click on WLAN Station List from the SYSTEM TOOLS menu.

Click on the **Refresh** button to get the latest information on the availability of wireless clients in the wireless network.



6.1.3 Set System's Clock

Synchronizing the built-in clock of Netkrom AIR-BR500G/GH with the time kept by your workstation will enable you to effectively manage and operate the time-based functions provided by Netkrom AIR-BR500G/GH.

Set System's Clock

Click on Set System's Clock from the SYSTEM TOOLS menu.

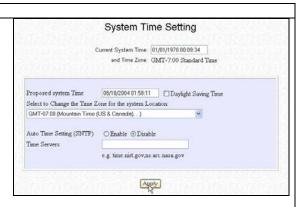
Select the appropriate time zone from the **Select to Change the Time Zone for the system Location** drop-down list.

Enable the **Auto Time Setting** (SNTP) radio button.

SNTP stands for Simple Network Time Protocol and is used to synchronies computer clocks in the Internet.

Fill in the **Time Servers** field.

Click on the **Apply** button to effect the changes



6.1.4 Firmware Upgrade

Netkrom products are designed for upgradeability. You can check the current version of your firmware by clicking on **About System** from the **HELP** menu.

Keep your Netkrom AIR-BR500G/GH updated with the latest capabilities by downloading its latest firmware revision from either of Netkrom's corporate web sites at www.netkrom.com before following the next steps.

To begin with, ensure that you have downloaded the latest firmware onto your local hard disk drive.

Firmware Upgrade

Click on Firmware Upgrade from the SYSTEM TOOLS menu.

Key in the path and file name of the downloaded file in the **Upgrade Firmware (path and file name)** field.

Alternatively, click on the **Browse** button to locate the file.



Click on the **Upgrade** button.

Follow the instructions given during the upgrading process.

Reboot the system.

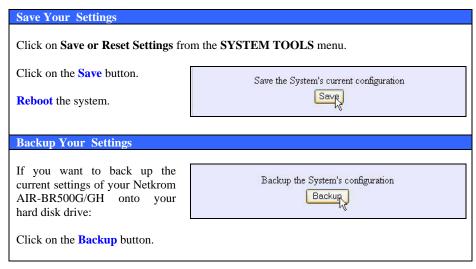


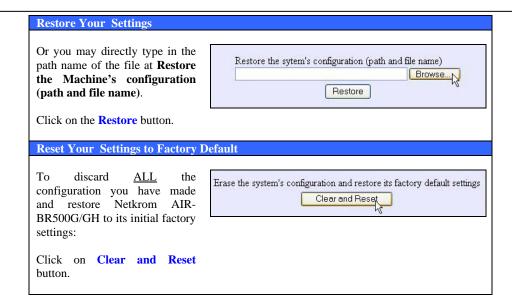
NOTE

The firmware upgrade process must \underline{NOT} be interrupted otherwise the device might become unusable.

6.1.5 Save or Reset Settings

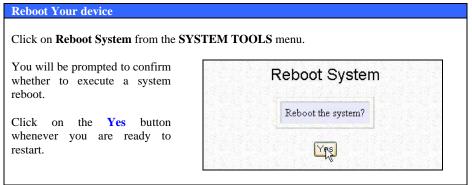
You may choose to save the current configuration profile, to make a backup of it onto your hard disk, to restore an earlier profile saved on file or to reset Netkrom AIR-BR500G/GH back to its default settings.





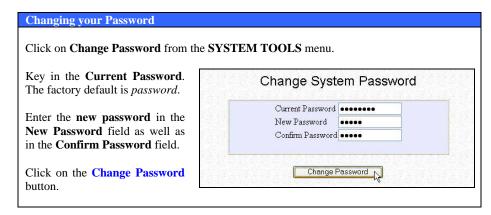
6.1.6 Reboot System

Most of the changes you make to the system's settings require a system reboot before the new parameters can take effect.



6.1.7 Change Password

It is recommended that you change Netkrom AIR-BR500G/GH login password, which is case sensitive and is set by default, to **password**.



6.1.8 Logout

To exit the Web interface, follow the next few steps.

1. Click on **Logout** from the **SYSTEM TOOLS** menu.

Click the **Logon** button to access Netkrom AIR-BR500G/GH's configuration interface again.

6.2 Using the HELP menu

6.2.1 Get Technical Support

This page presents the contact information of Netkrom's technical support centres around the world.

Get Technical Support

Click on Get Technical Support from the HELP menu.

Netkrom AIR-BR500G/GH is a feature-packed device. If you require further information than provided in the manual or data sheet, please contact one of Netkrom's Technical Support Centres by mail, email, fax or telephone.

6.2.2 About System

The **About System** page displays a summary of your system configuration information. Support technicians might require specific information about your system data when they are troubleshooting your configuration. You can use the information displayed in this page to quickly find the data they need to resolve your system problem.

Get Technical Support

Click on About System from the HELP menu.

The System Information page will supply information concerning Netkrom AIR-BR500G/GH's configuration settings.

Appendix I Troubleshooting

Appendix I Troubleshooting

AI Solutions to Common Problems

In this section, we list suggested steps to rectify some common problems that may arise during the installation and operation of Netkrom AIR-BR500G/GH. If you do not find an answer here, you may also visit the corporate Netkrom website at www.netkrom.com.

1. I want to know whether Netkrom AIR-BR500G/GH is connected to the Internet.

A. Open a Command Prompt

For *Windows 98/98SE/ME*, please click the **Start** button and **Run**. In the **Open** field within the **Run** dialog box, type in **command**. Press the **Enter** key or click the **OK** button.

For *Windows 2000 and XP*, please click the **Start** button and **Run**. In the **Open** field within the **Run** dialog box, type in **cmd**. Press the **Enter** key or click the **OK** button.

B. In the Command Prompt, type ping 192.168.168.1 and press the Enter key. You will get a reply if the PC is communicating with the Netkrom AIR-BR500G/GH Access Point.

If you do \underline{NOT} get a reply, ensure that your settings are correct before trying again. Your computer \underline{MUST} be in the same subnet as Netkrom AIR-BR500G/GH.

C. In the Command Prompt, type **ping** www.netkrom.com and press the **Enter** key.

Obtaining a reply means that you are connected to the Internet.

Otherwise, you may want to ping another known host.

Getting no reply from any of the other hosts that you have tried, suggests that your connection may be having problems.

2. I am not getting an IP address and am unable to surf the Internet.

- A. Make sure that the Ethernet cable is properly connecting your Cable/ADSL modem to the WAN port of the Netkrom AIR-BR500G/GH access point, and verify whether the gateway has a valid IP address from the **About System** page. Then refer to suggested steps A, B & C to Problem 1 described above, to verify the connectivity of the gateway.
- B. Ensure that the WAN settings are relevant to your broadband connection. In case of doubt, you should contact your network administrator/ISP to enquire about your Internet connection type.
- C. Power off your computer, the Netkrom AIR-BR500G/GH access point and the Cable/ADSL modem. Turn on the Cable/ADSL modem then wait for 1 minute before turning on the gateway. Lastly, turn on your computer. Verify whether you have been allocated an IP address and are able to surf the web.

3. I am not able to access the Web interface of Netkrom AIR-BR500G/GH

- A. Refer to Problem 1 and follow suggested steps A and B to verify your connectivity to the Netkrom AIR-BR500G/GH access point.
- B. If you are a PPPoE user, you will need to remove the proxy settings or the dial-up pop-up window.
- C. If you are not using the uConfig utility, you may need to change the settings of your Web browser.

For Microsoft Internet Explorer 5.0 or later versions

From the **Tools** menu bar, select **Internet Options** and then click on the **Connections** tab. Click on the **LAN Settings** button. Uncheck any options from that dialog box. Press the **OK** button to return to the previous screen.

For PPPoE users, click the radio box option **Never dial a connection** to remove any dial-up pop-ups. Press the **OK** button to finish.

For Netscape 4.7 or later versions

Start Netscape Navigator. From the $\bf Edit$ menu bar, select $\bf Preferences$, then $\bf Advanced$, and finally $\bf Proxies$.

Make sure that the **Direct connection to the Internet** option is selected.

Close all windows to finish.

4. I want to set Netkrom AIR-BR500G/GH to its factory default settings.

- A. Power up the gateway.
- B. Depress the **Reset** button situated at the back of the device and hold it for 2 to 10 seconds before releasing it.

5. My laptop is not able to access Netkrom AIR-BR500G/GH.

A. In the Command Prompt, type ping 192.168.168.1 and press the Enter key.

If you get a reply, your laptop is communicating with the gateway.

If you do NOT get a reply, please continue with the following steps.

B. Ensure whether your wireless card and driver have been properly installed.

Open the **Control Panel**. Double-click the **System** icon. Inside the **Device Manager** window, expand the **Network Adapters** listing and verify whether the name of your wireless card is listed.

If it does not, power down your laptop. Remove the wireless card from its slot and re-insert it, ensuring that it properly fits into the slot. Reboot your computer.

If it does, click on it and press the **Properties** button. Check whether **Device** Status displays this message "*This device is working properly*". If it does not, you will need to uninstall and re-install the software driver.

- C. Verify whether your Netkrom AIR-BR500G/GH gateway and your laptop and/or other wireless clients have been configured with the same SSID, which is the case-sensitive name of the wireless network that you are trying to access, and the same WEP settings.
- D. Check whether your Netkrom AIR-BR500G/GH gateway and your laptop are using the same frequency channel.

Appendix I Troubleshooting

6. My network contains several Netkrom AIR-BR500G/GHs but they are unable to connect to each other.

A. If you are running the **Parallel Broadband** feature:

Though they may belong to different SSIDs, the gateways \underline{MUST} operate in the same frequency band.

B. If you are trying to implement a **WDS**:

Verify that the gateways are functioning in the same frequency band. Check whether the MAC address that you have added as WDS link corresponds to the wireless MAC address displayed in the **About System** page of your gateway.

Appendix II Firmware Recovery

This section demonstrates how to reload the firmware to Netkrom AIR-BR500G/GH should the system fail to launch properly. In such cases, Netkrom AIR-BR500G/GH will automatically switch to loader mode and the **DIAG** LED will light up and remain ON.

Table 1 below illustrates the behaviour of the **DIAG** LED.

Netkrom AIR-BR500G/GH Operation State	DIAG LED
Corrupted firmware – Netkrom AIR-BR500G/GH switches to loader mode	Blinks very fast
Recovery in progress	ON
Successful recovery	Blinks very slowly

AII How to recover Netkrom AIR-BR500G/GH from failed firmware

Before starting, check the status of the **DIAG** LED against Table 1 above to verify whether firmware failure has occurred.

- 1. Power Netkrom AIR-BR500G/GH off and disconnect it from the network.
- 2. Use a MDI cable (cross-connect for Netkrom AIR-BR500G/GH) to connect the LAN port of Netkrom AIR-BR500G/GH to the LAN port of your computer.
- Power Netkrom AIR-BR500G/GH on, and then start up your computer. The computer will obtain an IP address of 192.168.168.100 from Netkrom AIR-BR500G/GH.
- 4. Insert Netkrom AIR-BR500G/GH Product CD into the CD drive of your computer.
- 5. From the computer, click **Start**, then **Run** and type in the following command:

X:TFTP -i 192.168.168.1 PUT X:image_name.IMG, where X refers to your CD drive and **image_name.IMG** to the firmware filename found in the Recovery folder of the Product CD.

- If you have downloaded a newer firmware and have saved it in your local hard disk
 as for example, C:\netkrom\xxx.IMG, then replace X:\image_name.IMG with
 this new path and firmware name.
- 7. The recovery process will now take place. You can check the **DIAG** LED against Table 1 to monitor the progress of the recovery process.

Appendix II Firmware Recovery

8. When firmware restoration has completed, reboot Netkrom AIR-BR500G/GH and it will be ready to operate

Appendix V Technical Specifications